

Authorization Review Form for Health Care Services

Marketplace

MEDICAL SERVICES

Pre-Authorizations Fax: 713.295.7019 Admission Notifications Fax: 713.295.2284

IP Concurrent Review Fax: 713.295.7030 or 1.844.899.2496

URGENT REQUESTS: 713.295.6704

BEHAVIORAL HEALTH SERVICES

Pre-Authorization OP Fax: 713.576.0930 Pre-Authorization IP Fax: 713.576.0932

Medicaid/CHIF

MEDICAL SERVICES

Pre-Authorizations Fax: 713.295.2283 or 1.844.899.2495 Admission Notifications Fax: 713.295.2284 or 1.844.831.8323 IP Concurrent Review Fax: 713.295.7030 or 1.844.899.2496 **BEHAVIORAL HEALTH SERVICES**

Pre-Authorizations OP Fax: 713.576.0931 Pre-Authorizations IP Fax: 713.576.0932

URGENT REQUESTS: 713.295.2295

HMO D-SNP

MEDICAL SERVICES

Pre-Authorizations Fax: 713.295.7059

URGENT REQUESTS: 713.295.5007

BEHAVIORAL HEALTH SERVICES

Pre-Authorization OP/IP Fax: 713.576.0939

Providers must submit the Prior Authorization Request Form. The form must include the following information:

- Member Name
- · Member Date of Birth
- Member Medicaid/CHIP Identification Number
- Requesting Provider Name and National Provider Identifier (NPI)
- Servicing Provider Name and NPI
- Quantity of service units requested based on the CPT, HCPCS, or CDT requested
- Requesting Provider's signature and date

- Requested Service
 - Current Procedural Terminology (CPT) Codes
 - Healthcare Common Procedure Coding System (HCPCS), or
 - Current Dental Terminology (CDT)
 - Service requested start and end date(s)

Please note any prior authorization requests missing information will not be processed and a new request will need to be submitted.

For additional information, please visit our website at https://provider.communityhealthchoice.org/resources/prior-authorization-information/



Failure to Complete All Applicable Fields May Delay Processing

| SECTION I —SUBMISSIO | N | | | | | | | |
|--|----------------------------------|-------------------------|-----------|--|-----------------------------------|----------------------|----------------|--|
| Issuer Name: | uer Name: Phon | | F | Fax: | | Request Date: | | |
| SECTION II — GENERAL | INFORMATION | | | | ' | | | |
| Review Type: Non-Urgent Urgent | | | | Clinical Reason for Urgency: | | | | |
| Request Type: Initial Request Extension Ame | | | | nendment Prev. A | | #: | | |
| ☐ Inpatient ☐ Outpatient [| Provider Office | Observation | Home | e Day Surge | ery Other: | | | |
| SECTION III - PATIENT IN | FORMATION | | | | | | | |
| Name: | | Phone: | | DOB: | ☐ Male ☐ Female ☐ Other ☐ Unknown | | | |
| Subscriber Name (if different): | | Member or Medicaid ID # | | <u> </u> #: | Plan Name: | | | |
| SECTION IV - PROVIDER | INFORMATION | | | | | | | |
| Requesting Provider or Facility | | | | Service Provider or Facility | | | | |
| Name: | Tax ID: | Tax ID: | | Name: | | Tax ID: | | |
| NPI #: | Specialty: | Specialty: | | NPI#: | | Specialty: | | |
| Phone: | Fax: | Fax: | | : : | | Fax: | | |
| Contact Name: | Phone: | | Prima | Primary Care Provider Name (see instructions): | | | | |
| Requesting Provider's Signature | Phone: | | | Fax: | | | | |
| SECTION V - SERVICES F | REQUESTED (wit | h CPT, CDT, R | EV or HCP | CS code) and s | upporting di | agnoses (with ICD C | ODE) | |
| ☐ Physical Therapy ☐ Occu | pational Therapy | Speech Ther | rapy 🔲 (| Cardiac Rehab | Mental H | ealth/Substance Abus | e | |
| ☐ Home Health (MD Signed O | rder Attached?) | Yes () No | Nurs | sing Assessment | Attached? | Yes No | | |
| ☐ DME (MD Signed Order Attached?) ☐ Yes ☐ No Title 19 Certification Attached? (Medicaid Only) ☐ Yes ☐ No | | | | | | | ○ No | |
| Equipment/Supplies (include | any HCPCS Codes |): | lo Dura | tion: | | | | |
| Other Services: | | | | | | | | |
| Planned Service or Procedure | Code (CPT, HCPC Revenue Code) | | Start Dat | e End Date | Diagno | osis Description | ICD-10 Code | |
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An issuer needing more information may call the requesting provider directly at: _____